

Cadillac
HOTEL

Klondike Gold Rush National Historical Park

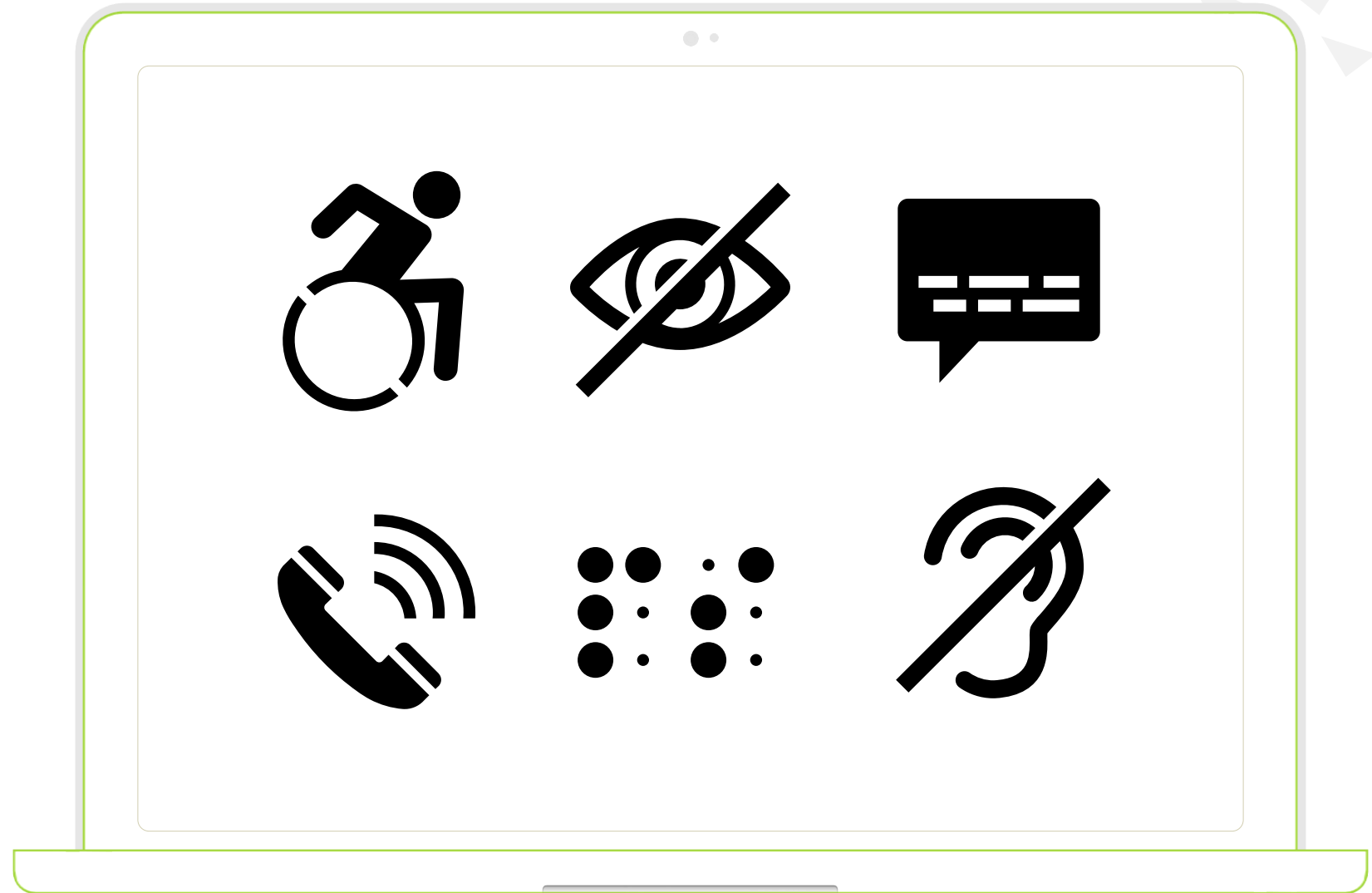


Accessibility Self Evaluation and Transition Plan (SETP)

The Plan

The Accessibility Self Evaluation and Transition Plan is:

A plan that identifies and documents how parks can be improved to ensure visitors with disabilities can enjoy equal access to all park programs



The Process



Identify

Identify key park experiences and areas



Assess

Conduct on site assessments



Outreach

Conduct project outreach to stakeholders



Make Contacts

Establish contacts with disability communities



Public Review

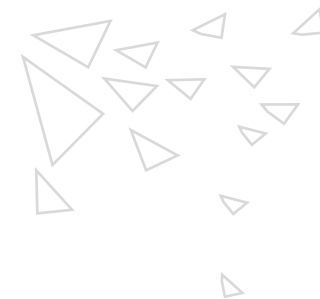
Solicit public review and comment on the plan



About our sites

We looked at the following sites and evaluated them for accessibility

- Klondike Gold Rush Visitor Center
- Outdoor Recreation Information Center in REI Seattle flagship store
- Bainbridge Island Japanese American Exclusion Memorial
- Pioneer Square's Trail to Treasure
- Trails & Rails Program aboard Amtrak Trains



Process Goals



Identify Barriers

Document existing physical and programmatic barriers to accessibility for people with disabilities



Implement Upgrades

Provide an effective approach for upgrading facilities, services, activities, and programs



Provide Access

Instill a culture of universal access



Products



Draft Plan: Barriers

A draft plan that identifies accessibility barriers



Draft Plan: Improvements

A draft plan that offers recommendations for improvements



Implementation Strategy

An implementation strategy for accessibility improvements



During our assessment, we found that we were already doing a few things right!





The Visitor Center is spacious and open, has easily accessible countertops and exhibit elements, and elevators



Park programming is geared towards a wide variety of age groups, interests and abilities



Providing access at outreach events in the community and region remains a top priority

Noteworthy Needs

- Alternative formats of interpretive and outreach materials
- Information describing the physical conditions that exist when travelling to and within the park areas
- Exhibit improvements to eliminate difficult-to-read fonts and protruding physical features



Goals

Short Term

- Stakeholder review of plan and feedback
- Establish new relationships in the accessibility community
- Enhance staff accessibility awareness and training
- Remove physical barriers to improve access to resources at info counters

Next Few Years

- Continue development of visitor center audio description and tour
- Improve signage and other resources to highlight accessible programs and services
- Improve exhibit labels
- Create accessible parking areas

Longer Term

- Infrastructure improvements (e.g., pedestrian access routes, restrooms, visitor seating)
- Visitor center exhibit design to improve readability, provide tactile experiences, and eliminate physical barriers



How you can help

Let us know what you think!

Please review and provide input
to the Klondike Gold Rush National
Historical Park Accessibility
Self-evaluation and Transition Plan
by Aug. 31, 2020
at the following link:

<https://parkplanning.nps.gov/KLSE-SETP>