

# Oconaluftee Visitor Center Planning

Improving Visitor Services

National Park Service  
U.S. Department of the Interior

Great Smoky Mountains  
National Park



## EXISTING CONDITIONS

### BUILDING ISSUES



Not designed to be a visitor center



Small visitor orientation area



Limited space for exhibits



Sales area inadequate



Difficult to access rest rooms



No area for interpretive talks



### SITE ISSUES



No sense of arrival for visitor



Poor pedestrian circulation and way finding



Poor vehicle access and parking