

TABLE OF CONTENTS

MANAGEMENT POLICIES

MANAGEMENT OF THE NATIONAL PARK SYSTEM

INTRODUCTION

Law, Policy, and Other Guidance

1 THE FOUNDATION

- 1.1 THE NATIONAL PARK IDEA
- 1.2 THE NATIONAL PARK SYSTEM
- 1.3 CRITERIA FOR INCLUSION
 - 1.3.1 National Significance
 - 1.3.2 Suitability
 - 1.3.3 Feasibility
 - 1.3.4 Direct NPS Management
- 1.4 PARK MANAGEMENT
 - 1.4.1 The Laws Generally Governing Park Management
 - 1.4.2 “Impairment” and “Derogation”: One Standard
 - 1.4.3 The NPS Obligation to Conserve and Provide for Enjoyment of Park Resources and Values Laws
 - 1.4.3.1 Park Purposes and Legislatively Authorized Uses
 - 1.4.4 The Prohibition on Impairment of Park Resources and Values
 - 1.4.5 What Constitutes Impairment of Park Resources and Values
 - 1.4.6 What Constitutes Park Resources and Values
 - 1.4.7 Decision-making Requirements to Identify and Avoid Impairments
 - 1.4.7.1 Unacceptable Impacts
 - 1.4.7.2 Improving Resource Conditions within the Parks
- 1.5 APPROPRIATE USE OF THE PARKS
- 1.6 COOPERATIVE CONSERVATION BEYOND PARK BOUNDARIES
- 1.7 CIVIC ENGAGEMENT
- 1.8 ENVIRONMENTAL LEADERSHIP
- 1.9 MANAGEMENT EXCELLENCE
 - 1.9.1 Human Resources
 - 1.9.1.1 Career Development, Training and Management
 - 1.9.1.2 Succession Planning
 - 1.9.1.3 Workforce Planning
 - 1.9.1.4 Employee Safety and Health
 - 1.9.1.5 Workforce Diversity
 - 1.9.1.6 Volunteers in Parks
 - 1.9.2 Managing Information
 - 1.9.2.1 Information Sharing
 - 1.9.2.2 Proprietary Information
 - 1.9.2.3 Information Confidentiality
 - 1.9.3 Accessibility for Persons with Disabilities
 - 1.9.4 Public Information and Media Relations
 - 1.9.5 Management Accountability
 - 1.9.5.1 Financial Sustainability
 - 1.9.5.2 Facilities
 - 1.9.5.3 Budget Performance and Accounting Programs
- 1.10 PARTNERSHIPS

- 1.11 RELATIONSHIP WITH NATIVE AMERICANS
 - 1.11.1 Government-to-Government Relationship
 - 1.11.2 Consultation
 - 1.11.3 Trust Resources
- 1.12 AN ENDURING MESSAGE

2 PARK SYSTEM PLANNING

- 2.1 GENERAL PRINCIPLES
 - 2.1.1 Decision-making
 - 2.1.2 Scientific, Technical, and Scholarly Analysis
 - 2.1.3 Public Participation
 - 2.1.4 Goal Orientation
- 2.2 MAJOR ELEMENTS OF NPS PARK PLANNING AND DECISION-MAKING
- 2.3 LEVELS OF PARK PLANNING
 - 2.3.1 General Management Planning
 - 2.3.1.1 Statutory Requirements
 - 2.3.1.2 Management Zoning
 - 2.3.1.3 Planning Team
 - 2.3.1.4 Science and Scholarship
 - 2.3.1.5 Public Involvement
 - 2.3.1.6 Alternative Futures
 - 2.3.1.7 Environmental Analysis
 - 2.3.1.8 Cooperative Planning
 - 2.3.1.9 Wild and Scenic Rivers
 - 2.3.1.10 Wilderness
 - 2.3.1.11 Alaska Park Units
 - 2.3.1.12 Periodic Review of General Management Plans
 - 2.3.2 Program Management Planning
 - 2.3.3 Strategic Planning
 - 2.3.3.1 Relationship Between the Strategic Plan and the GMP
 - 2.3.4 Implementation Planning
 - 2.3.4.1 Environmental Analysis
 - 2.3.5 Park Annual Performance Planning and Reporting

3 LAND PROTECTION

- 3.1 GENERAL
- 3.2 LAND PROTECTION METHODS
- 3.3 LAND PROTECTION PLANS
- 3.4 COOPERATIVE CONSERVATION
- 3.5 BOUNDARY ADJUSTMENTS
- 3.6 LAND ACQUISITION AUTHORITY
- 3.7 LAND ACQUISITION FUNDING
- 3.8 CONDEMNATION

4 NATURAL RESOURCE MANAGEMENT

- 4.1 GENERAL
 - 4.1.1 Planning for Natural Resource Management
 - 4.1.2 Natural Resource Information
 - 4.1.3 Evaluating Environmental Impacts
 - 4.1.4 Partnerships
 - 4.1.5 Restoration of Natural Systems
 - 4.1.6 Compensation for Injuries to Natural Resources
- 4.2 STUDIES AND COLLECTIONS

- 4.2.1 NPS-conducted or -sponsored Studies
- 4.2.2 Independent Studies
- 4.2.3 Natural Resource Collections
- 4.2.4 Collection Associated with Development of Commercial Products
- 4.3 SPECIAL DESIGNATIONS
 - 4.3.1 Research Natural Areas
 - 4.3.2 Experimental Research Areas
 - 4.3.3 Wilderness Areas
 - 4.3.4 National Wild and Scenic Rivers System
 - 4.3.5 National Natural Landmarks
 - 4.3.6 Biosphere Reserves
 - 4.3.7 World Heritage Sites
- 4.4 BIOLOGICAL RESOURCE MANAGEMENT
 - 4.4.1 General Principles for Managing Biological Resources
 - 4.4.1.1 Plant and Animal Population Management Principles
 - 4.4.1.2 Genetic Resource Management Principles
 - 2.2.1.3 Definition of Native and Exotic Species
 - 4.4.2 Management of Native Plants and Animals
 - 4.4.2.1 NPS Actions that Remove Plants and Animals
 - 4.4.2.2 Restoration of Native Plant and Animal Species
 - 4.4.2.3 Management of Threatened or endangered Plants and Animals
 - 4.4.2.4 Management of Natural Landscapes
 - 4.4.2.5 Maintenance of Altered Plant Communities
 - 4.4.3 Harvest of Plants and Animals by the Public
 - 4.4.4 Management of Exotic Species
 - 4.4.4.1 Introduction or Maintenance of Exotic Species
 - 4.4.4.2 Removal of Exotic Species Already Present
 - 4.4.5 Pest Management
 - 4.4.5.1 Pests
 - 4.4.5.2 Integrated Pest Management Program
 - 4.4.5.3 Pesticide Use
 - 4.4.5.4 Biological Control Agents and Bio-engineered Products
 - 4.4.5.5 Pesticide Purchase and Storage
- 4.5 FIRE MANAGEMENT
- 4.6 WATER RESOURCE MANAGEMENT
 - 4.6.1 Protection of Surface and Ground Waters
 - 4.6.2 Water Rights
 - 4.6.3 Water Quality
 - 4.6.4 Floodplains
 - 4.6.5 Wetlands
 - 4.6.6 Watershed and Stream Processes
- 4.7 AIR RESOURCE MANAGEMENT
 - 4.7.1 Air Quality
 - 4.7.2 Weather and Climate
- 4.8 GEOLOGIC RESOURCE MANAGEMENT
 - 4.8.1 Protection of Geologic Processes
 - 4.8.1.1 Shorelines and Barrier Islands
 - 4.8.1.2 Karst
 - 4.8.1.3 Geologic Hazards
 - 4.8.2 Management of Geologic Features
 - 4.8.2.1 Paleontological Resources and Their Contexts
 - 4.8.2.2 Caves
 - 4.8.2.3 Geothermal and Hydrothermal Resources
 - 4.8.2.4 Soil Resource Management
- 4.9 SOUNDSCAPE MANAGEMENT
- 4.10 LIGHTSCAPE MANAGEMENT

4.11 CHEMICAL INFORMATION AND ODORS

5 CULTURAL RESOURCE MANAGEMENT

5.1 RESEARCH

- 5.1.1 National Park Service Research
- 5.1.2 Independent Research
- 5.1.3 Identification and Evaluation of Resources
 - 5.1.3.1 Inventories
 - 5.1.3.2 Evaluation and Categorization
 - 5.1.3.2.1 National Register Nomination
 - 5.1.3.2.2 National Historic Landmark Designation
 - 5.1.3.2.3 Nominations for World Heritage List Designation

5.2 PLANNING

- 5.2.1 Consultation
- 5.2.2 Agreements
- 5.2.3 Confidentiality

5.3 STEWARDSHIP

- 5.3.1 Protection and Conservation of Cultural Resources
 - 5.3.1.1 Emergency Management
 - 5.3.1.2 Fire Detection, Suppression, and Post-fire Rehabilitation and Protection
 - 5.3.1.3 Compensation for Damages
 - 5.3.1.4 Environmental Monitoring and Control
 - 5.3.1.5 Pest Management
 - 5.3.1.6 Visitor Carrying Capacity
 - 5.3.1.7 Cultural Soundscape Management
- 5.3.2 Physical Access for Persons with Disabilities
- 5.3.3 Historic Property Leasing and Cooperative Agreements
- 5.3.4 Stewardship of Human Remains and Burials
- 5.3.5 Treatment of Cultural Resources.
 - 5.3.5.1 Archeological Resources
 - 5.3.5.1.1 Preservation
 - 5.3.5.1.2 Stabilization
 - 5.3.5.1.3 Rehabilitation, Restoration, and Reconstruction
 - 5.3.5.1.3 Protection
 - 5.3.5.1.4 Archeological Data Recovery
 - 5.3.5.1.5 Earthworks
 - 5.3.5.1.6 Submerged Cultural Resources
 - 5.3.5.2 Cultural Landscapes
 - 5.3.5.2.1 Preservation
 - 5.3.5.2.2 Rehabilitation
 - 5.3.5.2.3 Restoration
 - 5.3.5.2.4 Reconstruction of Obliterated Structures
 - 5.3.5.2.5 Biotic Cultural Resources
 - 5.3.5.2.6 Land Use and Ethnographic Value
 - 5.3.5.2.7 New Construction
 - 5.3.5.3 Ethnographic Resources
 - 5.3.5.3.1 Resource Access and Use
 - 5.3.5.3.2 Sacred Sites
 - 5.3.5.3.3 Research
 - 5.3.5.4 Historic and Prehistoric Structures
 - 5.3.5.4.1 Preservation
 - 5.3.5.4.2 Rehabilitation
 - 5.3.5.4.3 Restoration
 - 5.3.5.4.4 Reconstruction of Missing Structures

- 5.3.5.4.5 Movement of Historic Structures
- 5.3.5.4.6 New Construction
- 5.3.5.4.7 Use of Historic Structures
- 5.3.5.4.8 Park Structures Owned or Managed by Others
- 5.3.5.4.9 Damaged or Destroyed Historic Structures
- 5.3.5.4.10 Historic and Prehistoric Ruins
- 5.3.5.5 Museum Collections
 - 5.3.5.5.1 Preservation
 - 5.3.5.5.2 Restoration
 - 5.3.5.5.3 Reproduction
 - 5.3.5.5.4 Acquisition, Management, and Disposition
 - 5.3.5.5.5 Historic Furnishings
 - 5.3.5.5.6 Archives and Manuscripts

6 WILDERNESS STEWARDSHIP

- 6.1 GENERAL STATEMENT
- 6.2 THE WILDERNESS REVIEW PROCESS
 - 6.2.1 Assessment of Wilderness Eligibility or Ineligibility
 - 6.2.1.1 Primary Eligibility Criteria
 - 6.2.1.2 Additional Considerations in Determining Eligibility
 - 6.2.1.3 The Assessment Process
 - 6.2.2 Wilderness Studies
 - 6.2.2.1 Potential Wilderness
 - 6.2.2.2 Proposed Wilderness
 - 6.2.4 Recommended Wilderness
 - 6.2.5 Designated Wilderness
- 6.3 WILDERNESS RESOURCE MANAGEMENT
 - 6.3.1 General Policy.
 - 6.3.2 Responsibility
 - 6.3.3 Consistency
 - 6.3.4 Wilderness-related Planning and Environmental Compliance
 - 6.3.4.1 Zoning for Wilderness
 - 6.3.4.2 Wilderness Management Planning
 - 6.3.4.3 Environmental Compliance
 - 6.3.5 Minimum Requirement
 - 6.3.6 Scientific Activities in Wilderness
 - 6.3.6.1 General Policy
 - 6.3.6.2 Monitoring Wilderness Resources
 - 6.3.7 Natural Resources Management
 - 6.3.8 Cultural Resources
 - 6.3.9 Fire Management
 - 6.3.10 Management Facilities
 - 6.3.10.1 Administrative Facilities
 - 6.3.10.2 Trails in Wilderness
 - 6.3.10.3 Campsites and Shelters
 - 6.3.10.4 Signs
 - 6.3.11 Wilderness Boundaries
 - 6.3.11.1 Legal Descriptions and Boundary Maps
 - 6.3.11.2 Caves
 - 6.3.11.3 Waters in Wilderness
 - 6.3.12 Native American Access and Associated Sites
- 6.4 WILDERNESS USE MANAGEMENT
 - 6.4.1 General Policy
 - 6.4.2 Wilderness Interpretation and Education
 - 6.4.3 Recreation Use Management in Wilderness

- 6.4.3.1 Recreational Use Evaluation
- 6.4.3.2 Outdoor Skills and Ethics
- 6.4.3.3 Use of Motorized Equipment
- 6.4.4 Commercial Services
- 6.4.5 Special Events
- 6.4.6 Existing Private Rights
- 6.4.7 Grazing and Livestock Driveways
- 6.4.8 Rights-of-way
- 6.4.9 Mineral Development
- 6.4.10 Accessibility for Persons with Disabilities

7 INTERPRETATION AND EDUCATION

- 7.1 INTERPRETIVE AND EDUCATIONAL PROGRAMS
- 7.2 INTERPRETIVE PLANNING
 - 7.2.1 General Laws
 - 7.2.2 Comprehensive Interpretive Plans
- 7.3 PERSONAL AND NON-PERSONAL SERVICES
 - 7.3.1 Personal Services
 - 7.3.2 Non-personal Services
 - 7.3.3 Electronic Interpretation
- 7.4 INTERPRETIVE COMPETENCIES AND SKILLS
- 7.5 REQUIREMENTS FOR ALL INTERPRETIVE AND EDUCATIONAL SERVICES
 - 7.5.1 Access to Interpretative and Educational Opportunities
 - 7.5.2 Interpretive and Educational Services Beyond Park Boundaries
 - 7.5.3 Resource Issue Interpretation and Education
 - 7.5.4 Research
 - 7.5.5 Consultation
 - 7.5.6 Cultural Demonstrators
 - 7.5.7 Historic Weapons
 - 7.5.8 Reenactments
- 7.6 INTERPRETATION AND EDUCATIONAL PARTNERSHIPS
 - 7.6.1 Volunteers in the Parks
 - 7.6.2 Cooperating Associations

8 USE OF THE PARKS

- 8.1 GENERAL
 - 8.1.1 Appropriate Use
 - 8.1.2 Process for Determining New Appropriate Uses
- 8.2 VISITOR USE
 - 8.2.1 Visitor Carrying Capacity
 - 8.2.2 Recreational Activities
 - 8.2.2.1 Management of Recreational Use
 - 8.2.2.2 Commercial Visitor Services
 - 8.2.2.3 River Use
 - 8.2.2.4 Backcountry Use
 - 8.2.2.5 Fishing
 - 8.2.2.6 Hunting and Trapping
 - 8.2.2.7 BASE Jumping
 - 8.2.2.8 Recreational Park and Saddle Stock Use
 - 8.2.3 Motorized Off-road Transportation Laws
 - 8.2.3.1 Off-road Vehicle Use
 - 8.2.3.2 Snowmobiles
 - 8.2.3.3 Personal Watercraft Use
 - 8.2.4 Accessibility for Persons with Disabilities

- 8.2.5 Visitor Safety and Emergency Response
 - 8.2.5.1 Visitor Safety
 - 8.2.5.2 Emergency Preparedness and Emergency Operations
 - 8.2.5.3 Search and Rescue
 - 8.2.5.4 Emergency Medical Services
- 8.2.6 Recreation Fees and Reservations
 - 8.2.6.1 Recreation Fees
 - 8.2.6.2 National Recreation Reservation Service
- 8.3 LAW ENFORCEMENT PROGRAM
 - 8.3.1 General
 - 8.3.2 The Context for Law Enforcement
 - 8.3.3 Shared Responsibilities
 - 8.3.4 Enforcement Authority
 - 8.3.5 Jurisdiction
 - 8.3.6 Use of Force
 - 8.3.7 Public Information and Media Relations
 - 8.3.8 Homeland Security
- 8.4 OVERFLIGHTS AND AVIATION USES
 - 8.4.1 Alaska and Remote Areas
 - 8.4.2 Education
 - 8.4.3 General Aviation
 - 8.4.4 Administrative Use
 - 8.4.5 Military Aviation
 - 8.4.6 Commercial Air Tour Management
 - 8.4.7 Permitted Overflights
 - 8.4.8 Airports and Landing Sites
- 8.5 NATIVE AMERICAN USE
- 8.6 SPECIAL PARK USES
 - 8.6.1 General
 - 8.6.1.1 Requests for Permits
 - 8.6.1.2 Fees
 - 8.6.2 Special Events
 - 8.6.2.1 General
 - 8.6.2.2 Helium-filled Balloons
 - 8.6.2.3 Fireworks Displays
 - 8.6.2.4 Sale of Food or Merchandise
 - 8.6.3 First Amendment Activities
 - 8.6.4 Rights-of-way for Utilities
 - 8.6.4.1 General
 - 8.6.4.2 Utilities
 - 8.6.4.3 Telecommunications Antenna Sites
 - 8.6.4.4 Roads and Highways
 - 8.6.5 Access to Private Property
 - 8.6.6 Filming and Photography
 - 8.6.6.1 General
 - 8.6.6.2 Permits and Fees
 - 8.6.6.3 NPS Participation
 - 8.6.7 Agricultural Uses
 - 8.6.8 Domestic and Feral Livestock
 - 8.6.8.1 General
 - 8.6.8.2 Managing Agricultural Grazing
 - 8.6.8.2.1 Permitting Agricultural Grazing
 - 8.6.8.2.2 Structures for Agricultural Grazing
 - 8.6.8.3 Trespass and Feral Livestock
 - 8.6.9 Military Operations
 - 8.6.10 Cemeteries and Burials

- 8.6.10.1 National Cemeteries
 - 8.6.10.2 Family Cemeteries
 - 8.6.10.3 Other Burials and the Scattering of Ashes
 - 8.6.11 Other Special Park Uses
- 8.7 MINERAL EXPLORATION AND DEVELOPMENT
 - 8.7.1 Mining Claims
 - 8.7.2 Federal Mineral Leases
 - 8.7.3 Non-federally Owned Minerals
- 8.8 COLLECTING NATURAL PRODUCTS
- 8.9 CONSUMPTIVE USES
- 8.10 NATURAL AND CULTURAL STUDIES, RESEARCH, AND COLLECTION ACTIVITIES
- 8.11 SOCIAL SCIENCE STUDIES
 - 8.11.1 General
 - 8.11.2 NPS-supported Studies
 - 8.11.3 Independent and Commercial Studies
 - 8.11.4 Management and Conduct of Studies
- 8.12 LEASES

9 PARK FACILITIES

- 9.1 GENERAL
 - 9.1.1 Facility Planning and Design
 - 9.1.1.1 Life-cycle Costs
 - 9.1.1.2 Integration of Facilities into the Park Environment
 - 9.1.1.3 Protection of Cultural Values
 - 9.1.1.4 Adaptive Use
 - 9.1.1.5 Siting Facilities to Avoid Natural Hazards
 - 9.1.1.6 Sustainable Energy Design
 - 9.1.2 Accessibility for Persons with Disabilities
 - 9.1.3 Construction
 - 9.1.3.1 Construction Sites
 - 9.1.3.2 Re-vegetation and Landscaping
 - 9.1.3.3 Borrow Pits and Spoil Areas
 - 9.1.4 Maintenance
 - 9.1.4.1 General
 - 9.1.4.2 Acquisition of Environmentally Preferable and Energy Efficient Products
 - 9.1.5 Utilities
 - 9.1.5.1 Water Supply Systems
 - 9.1.5.2 Wastewater Treatment Systems
 - 9.1.5.3 Utility Lines
 - 9.1.5.4 Historic Utilities
 - 9.1.6 Waste Management and Contaminant Issues
 - 9.1.6.1 Waste Management
 - 9.1.6.2 NPS Response to Contaminants
 - 9.1.7 Energy Management
 - 9.1.8 Structural Fire Protection and Suppression
- 9.2 TRANSPORTATION SYSTEMS and ALTERNATIVE TRANSPORTATION
 - 9.2.1 Road Systems
 - 9.2.1.1 Park Roads
 - 9.2.1.2 Non-NPS Roads
 - 9.2.1.2.1 Existing Commercial and Other Through-Traffic
 - 9.2.1.2.2 Construction and Expansion Proposals
 - 9.2.2 Trails and Walks
 - 9.2.2.1 Cooperative Trail Planning
 - 9.2.2.2 Hiking Trails

- 9.2.2.3 Equestrian Trails
 - 9.2.2.4 Bicycle Trails
 - 9.2.2.5 Water Trails
 - 9.2.2.6 Interpretive Trails
 - 9.2.2.7 National Trails
 - 9.2.2.8 Trailheads
 - 9.2.2.9 Trail Bridges
 - 9.2.3 Traffic Signs and Markings
 - 9.2.4 Parking Areas
 - 9.2.5 Navigation Aids
 - 9.3 VISITOR FACILITIES
 - 9.3.1 Informational and Interpretive Facilities
 - 9.3.1.1 Signs
 - 9.3.1.2 Entrance Stations
 - 9.3.1.3 Visitor Centers
 - 9.3.1.4 Amphitheaters
 - 9.3.1.5 Wayside Exhibits
 - 9.3.1.6 Viewing Devices
 - 9.3.1.7 Facilities for Arts and Culture
 - 9.3.2 Overnight Accommodations and Food Services
 - 9.3.2.1 Campgrounds
 - 9.3.2.2 Backcountry Campsites
 - 9.3.2.3 Hostels and Shelters
 - 9.3.3 Comfort Stations
 - 9.3.4 Other Visitor Facilities
 - 9.3.4.1 Picnic and Other Day Use Areas
 - 9.3.4.2 Facilities for Water Recreation
 - 9.3.4.3 Skiing Facilities
 - 9.3.5 Advertising
 - 9.4 MANAGEMENT FACILITIES
 - 9.4.1 Administrative Offices
 - 9.4.2 Museum Collections Management Facilities
 - 9.4.3 Employee Housing
 - 9.4.3.1 Housing Management Plan
 - 9.4.3.2 Eligible Residents
 - 9.4.3.3 Historic Structures
 - 9.4.3.4 Design and Construction
 - 9.4.4 Maintenance Structures
 - 9.4.5 Miscellaneous Management Facilities
 - 9.5 DAMS AND RESERVOIRS
 - 9.6 COMMEMORATIVE WORKS AND PLAQUES
 - 9.6.1 General
 - 9.6.2 Interpretive Works That Commemorate
 - 9.6.3 Approval Commemorative Works
 - 9.6.4 Pre-existing Commemorative Works
 - 9.6.5 Donated Commemorative Works
 - 9.6.6 Commemorative Works in National Cemeteries
- 10 COMMERCIAL VISITOR SERVICES**
- 10.1 GENERAL
 - 10.1.1 Leasing
 - 10.2 CONCESSIONS
 - 10.2.1 Concession Policies
 - 10.2.2 Commercial Visitor Services Planning
 - 10.2.3 Concession Contracting
 - 10.2.3.1 Terms and Conditions of Contracts/Authorizations

- 10.2.3.2 Modifications/Amendments
 - 10.2.3.3 Extension
 - 10.2.3.4 Competition
 - 10.2.3.5 Third-party Agreements and Subconcessions
 - 10.2.3.6 Multi-park Contracts
 - 10.2.3.7 Termination
- 10.2.4 Concession Operations
 - 10.2.4.1 Operating Plans
 - 10.2.4.2 Service Type and Quality
 - 10.2.4.3 Evaluation of Concession Operations
 - 10.2.4.4 Interpretation by Concessioners
 - 10.2.4.5 Merchandise
 - 10.2.4.6 Artifacts and Specimens
 - 10.2.4.7 Rates
 - 10.2.4.8 Risk Management Program
 - 10.2.4.9 Natural and Cultural Resource Management Requirements
 - 10.2.4.10 Environmental Program Requirements
 - 10.2.4.11 Insurance
 - 10.2.4.14 Food Service Sanitation Inspections
 - 10.2.4.15 Smoking
- 10.2.5 Concessions Financial Management
 - 10.2.5.1 Franchise Fees
 - 10.2.5.2 Franchise Fee Special Account
 - 10.2.5.3 Record-keeping System
 - 10.2.5.4 Annual Financial Reports
 - 10.2.5.5 Donations to the NPS
- 10.2.6 Concession Facilities
 - 10.2.6.1 Design
 - 10.2.6.2 Accessibility of Commercial Services
 - 10.2.6.3 Maintenance
 - 10.2.6.4 Utilities and Services
 - 10.2.6.5 Closure of Commercial Operations During Government Shut-down
- 10.2.7 Concessioner Employees and Employment Conditions
 - 10.2.7.1 Non-discrimination
 - 10.2.7.2 Substance Abuse
- 10.2.8 National Park Service Employees
 - 10.2.8.1 Accepting Gifts and Reduced Rates from Concessioners
 - 10.2.8.2 Employment of NPS Personnel or Family Members by Concessioners
 - 10.2.8.3 NPS Employee Ownership or Investment in Concession Businesses
 - 10.2.8.4 Concession Management Personnel Qualifications
- 10.3 COMMERCIAL USE AUTHORIZATIONS
 - 10.3.1 General
 - 10.3.2 Requirements
 - 10.3.3 Limitations
 - 10.3.4 Construction Prohibition
 - 10.3.5 Duration
 - 10.3.6 Other Contracts

APPENDIX A: Major Laws

APPENDIX B: Executive Orders and Memoranda

APPENDIX C: Director's Orders

GLOSSARY

INDEX