National Park Service U.S. Department of the Interior

Katmai National Park & Preserve



Commercial Services Strategy

Michael Mulhall & Caroline Gimmillaro Business Plan Consultants

Tonight's Agenda

- Introduction
- What are Commercial Services?
- Commercial Services Strategy
- Katmai's Current Commercial Services
 - Questions
- Your Thoughts

Introduction

National Park Service (NPS) Business Plan Internship

Caroline Gimmillaro

Michael Mulhall

Katmai Purpose Statement

The purpose of Katmai National Park & Preserve is to protect, study, and interpret active volcanism surrounding the Valley of Ten Thousand Smokes, extensive coastal resources, habitats supporting a high concentration of salmon and brown bears, and an ongoing story of humans integrated with a dynamic subarctic ecosystem

Visitor Demographics Age: 62% of visitors are over 50 years of age Household Income: 57% have a household income of \$100,000+ 25% have a household income of \$200,000+ Education: Primary Reason for Visit 49% of visitors have a graduate degree **Residency:** 76% from USA 14% from Alaska Less than 1% from Bristol Bay Bear Viewing Fishing Other EXPERIENCE YOUR AMERICA

Economic Impacts of Visitor Spending Local Region (Lake and Peninsula, Kodiak Island, Kenai Peninsula, and Bristol Bay boroughs) Output: \$27.9M Jobs: 246 Labor Income: \$7.4M Value Added: \$13.2M Alaska Output: \$62.5M Jobs: 595 Labor Income: \$17.3M Value Added: \$30.6M

What are Commercial Services?

- Any compensated activity or service that occurs in a park (e.g., air taxis, guided bear viewing, guided sportfishing, etc.)
- Provide services to park visitors that are not provided directly by the National Park Service
 Can help increase visitation and visibility of park
 Revenue helps offset cost of providing park services





Commercial Services Strategy

An NPS planning document, which features:

- A framework for evaluating existing and potential commercial service opportunities
 - Development of new ideas and desired conditions for potential commercial services through engagement with community stakeholders, visitors, staff, etc.
 - Areas of particular interest:

Brooks Camp
Hallo Bay
Moraine Drainage
Lake Camp
Savonoski River



Katmai National Park & Preserve



How are Commercial Services Authorized?

The National Park Service Concessions Management Improvement Act of 1998 issues two primary guidelines for determining which commercial services can be offered in the park:

Appropriate: Can the park authorize this service without compromising the reason it is a unit of the National Park System?

Necessary: Why is this service important for the park?

Katmai-specific Definition of "Necessary"

Concessioners must meet one:

- Provides the opportunity for visitor understanding and appreciation of park purpose and values
- Enhances visitor experience by facilitating access to and enjoyment of park resources
- Assists the park in managing visitor use
- Provides a basic service that is not available within a reasonable distance from the park
- Educates visitors on important issues related to the park, including its geological, biological, and cultural significance, minimum impact techniques, and opportunities for healthy outdoor activities



Katmai-specific Definition of "Appropriate"

Commercial operators must meet all:

- Does not compromise public health, safety, or well-being
- Does not conflict with Katmai's purpose
- Is provided in a manner that complies with all NPS policies and regulations as well as federal, state, and local laws and regulations
- Does not unduly conflict with park programs/activities, traditional or subsistence activities, and NPS concessioner operations
- Do not significantly impact fundamental park resources and values
- Do not monopolize recreational opportunities at the expense of the public.



Concession Contracts

Must be necessary and appropriate for Katmai

Competitive process for larger commercial activities (may have land/building assignments within the park)

 Generally valid for 10 years or less; charged an annual franchise fee (percentage of gross receipts)

9 concessioners in Katmai

Commercial Use Authorizations (CUAs)

Services must be **appropriate** for the park and must not impact park resources

Typically non-competitive application process

Smaller-scale commercial activity, usually based outside of park

 In-park CUAs can generate up to \$25,000 in revenue; For CUAs generating greater amounts, services must begin and end outside of park boundary

1-2 year permit; flat fee at application and a management fee per visitor-use day logged

84 active CUAs in 2014

Visitor Use Days

One way the NPS quantifies park usage

Fees paid by CUA holders are based on Visitor Use Days

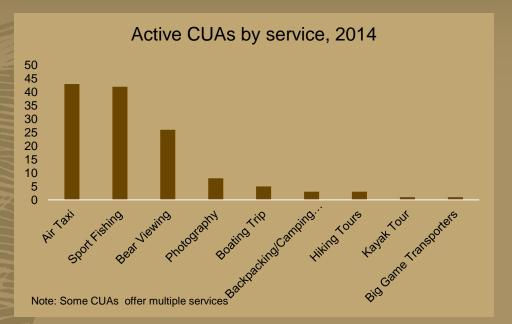
 Visitor Use Days = (number of visitors) x (number of days each visitor spends with commercial operators)

Commercial Use Authorizations at Katmai

84 active in 2014

- 42 CUAs provided air taxi services last year
- Most popular CUAs by visitoruse days:
 - 1) Air taxi
 - 2) Guided sport-fishing
 - 3) Guided bear viewing
 - 4) Photography

Other approved services: boat trips; backpacking; hiking; kayaking; big game transporting; mountaineering; incidental hunt transportation; dog sledding; skiing; snowshoeing



Concessioners in Katmai

Offer lodging, food, retail, and guided sport-fishing and hunting trips Brooks Lodge and **Grosvenor Lodge** contract includes land assignment Other contracts permit boat storage and sport-fishing on American Creek and hunting in Katmai National Preserve



Air Taxis in Katmai

42 active air taxi CUAs in 2014
8,449 visitor-use days
Strong postrecession growth
Main location:
Brooks Camp

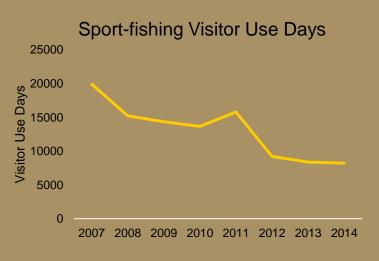




Guided Sport-fishing in Katmai

- 47 commercial operators in 2014
 - 6 concessioners and 41 CUAs
 - 8,105 visitor-use days
 - Drop in visitor-use days since 2007 Main locations: American Creek Moraine Drainage Brooks Camp Kulik River

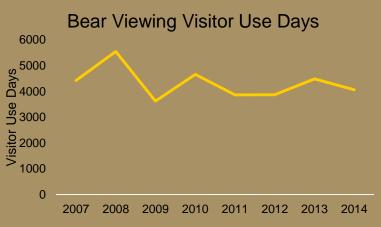




Guided Bear Viewing in Katmai

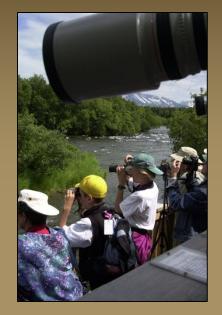
26 CUAs recorded bear viewing activity in 2014 4,064 visitor-use days Steady activity in recent years Main locations: Hallo Bay **Moraine Drainage** Geographic/Amalik Kukak Bay

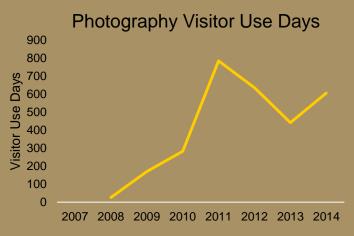




Photography in Katmai

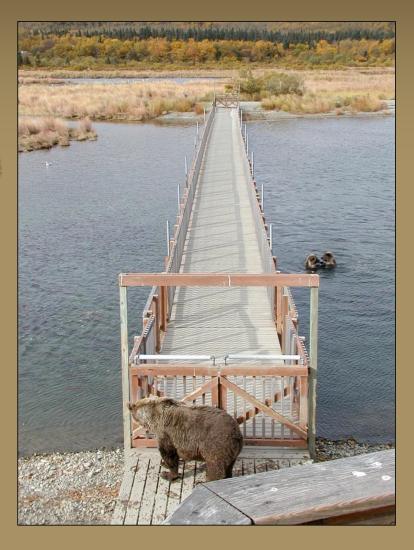
7 CUAs recorded photography activity in 2014 592 visitor-use days Introduced as reporting category in 2008 Main locations: Hallo Bay Geographic/Amalik **Brooks Camp Moraine Drainage**





Next Steps

Incorporate feedback from public and business community into analysis Pinpoint and prioritize suggestions Identify implementation challenges Complete and publish **Commercial Services** Strategy by fall



Contact

 Michael Mulhall, <u>michael_mulhall@partner.nps.gov</u> 907-246-2157

Caroline Gimmillaro, <u>caroline_gimmillaro@partner.nps.gov</u> 907-246-2158

Online comments welcome through July 31: http://parkplanning.nps.gov/KATMCommercialServicesStrategy

Your Thoughts

- General feedback about current commercial services at the park?
- What changes would you like to see?
 - What's working well?
- What are your ideas for new commercial services that should be offered in the park?
- Are there any commercial activities that you think should not be allowed in the park?
- Have you observed changes in the quality or quantity of park resources over time?



Thank you!